



## Agenda

**Rider Experience and Operations Committee Meeting**  
**Thursday, September 3, 2020**  
**1:00 p.m. to 3:00 p.m.**

**\*\*Virtual Meeting via Video and Telephone Conference\*\***

Please note that due to the Governor's Safe Start, Stay Healthy order, this meeting is taking place virtually. To view the video stream: <https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=e6357c38ec4e370f19792557410c2d12b>. To hear the meeting audio, call 415-655-0002 or 206-207-1700, then enter access code: 146 219 3560 and pin code: #.

**Paul Roberts, Committee Chair, Presiding**

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*Pursuant to Motion No. M2020-23, the Rider Experience and Operations Committee will only accept public comment on items on today's agenda that have been submitted electronically via [emailtheboard@soundtransit.org](mailto:emailtheboard@soundtransit.org). Comments received up to one hour before the meeting will be provided to Board members electronically during the meeting. Comments received after that deadline will be provided to Board members after the meeting.*

6. **Business items**

For Committee Final Action

- A. **Minutes:** August 6, 2020, Rider Experience and Operations Committee Meeting
- B. **Motion No. M2020-49:** Authorizing the chief executive officer to execute a five-year contract with five one-year options to extend with Advanced Rail Management Corporation to provide rail grinding, polishing and engineering inspection services for Link light rail track in the amount of \$24,316,745, plus applicable taxes.
- C. **Motion No. M2020-50:** Authorizing the chief executive officer to execute a contract modification with Right! Systems, Inc., in the amount of \$1,000,000 for CISCO telephony equipment, network equipment, software and hardware maintenance services through May 2021 for a new total authorized contract amount not to exceed \$8,481,022, plus applicable taxes.

**COMMITTEE CHAIR**

**Paul Roberts**  
*Everett Councilmember*

**VICE CHAIR**

**Joe McDermott**  
*King County Council Vice Chair*

**BOARD MEMBERS**

**David Baker**  
*Kenmore Mayor*

**Debora Juarez**  
*Seattle Councilmember*

**Ed Prince**  
*Renton Councilmember*

**Kim Roscoe**  
*Fife Mayor*

**Nicola Smith**  
*Lynnwood Mayor*

**Peter von Reichbauer**  
*King County Councilmember*

**CHIEF EXECUTIVE OFFICER**

**Peter M. Rogoff**

For Recommendation to the Board

D. **Motion No. M2020-51:** Authorizing the chief executive officer to execute an ownership, operation and maintenance agreement with the City of Mukilteo and the Washington State Department of Transportation for storm water facilities for the Mukilteo Multimodal Transportation Center.

E. **Motion No. M2020-52:** Approving the submittal of the Transit Development Plan 2020-2025 and 2019 Annual Report to the Washington State Department of Transportation.

7. **Reports to the Committee**

- 2021 Service Change Preview

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

Thursday, October 1, 2020  
1:00 p.m. to 3:00 p.m.  
Location to be determined

11. **Adjourn**